

SEPTEMBER 1, 2021

Collaborative-Wide Meeting to be held via Zoom Webinar on:

**FRIDAY
 OCTOBER 1, 2021
 @9:30AM**

(see registration link below)

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ZOOM WEBINAR LINE: Please Register AT:

https://umich.zoom.us/webinar/register/WN_hSvFR-Y9Tw-mZrnEHFAcGg

Directors' Column

Hard to believe it's September, much needed summer vacations are over and kids are heading back to school (fingers crossed). As the pandemic roller coaster endures, MEDIC continues to adapt and move forward. We are grateful for your perseverance and innovation as much of our collaboration and sharing remains virtual. We would love to hear from you if you have ideas on how best to capitalize on our newly polished virtual skills to broaden connections among our membership to build relationships, shorten learning curves, and improve our collective performance.

Despite these challenges, excellent work is happening throughout the Collaborative and we want to recognize those efforts. In this edition of the newsletter, we showcase some of the great work started by the Emergency Care Specialists group across multiple Spectrum Health EDs on the west side of the state. Your site could be highlighted next! We are also excited to welcome many new members and look forward to the infusion of new ideas about our quality initiatives. Inside the Coordinating Center, we are dedicating time to consider our future quality initiatives and optimize dissemination of MEDIC wins. We wish you and your families a happy fall and sincerely hope to greet everyone in person in 2022!

- Michele & Keith

Guest Speaker for Collaborative Wide Meeting - October 1, 2021

Joneigh S. Khaldun, MD, MPH, FACEP

As the Chief Medical Executive for the State of Michigan and Chief Deputy Director for Health in the Michigan Department of Health and Human Services (MDHHS), Dr. Khaldun provides overall medical guidance for the State of Michigan as a cabinet member of the Governor, and oversees public health and aging programs, Medicaid, and behavioral health for MDHHS. In 2021, she was also named by President Biden to the COVID-19 Health Equity Task Force.



Prior to her role at MDHHS, she was the Director and Health Officer for the Detroit Health Department, where she oversaw a robust community health assessment, spear-headed new human service and maternal and infant health efforts and led Detroit's response to the largest Hepatitis A outbreak in modern U.S. history.

Previously, Dr. Khaldun was the Baltimore City Health Department's Chief Medical Officer, where she led efforts to address the opioid epidemic and expanded and modernized the department's multiple clinical services and laboratory. She has held previous positions as the Director of the Center for Injury Prevention and Control at George Washington University, Founder and Director of the Fellowship in Health Policy in the University of Maryland Department of Emergency Medicine, and Fellow in the Obama administration's Office of Health Reform in the U.S. Department of Health and Human Services. She now serves on the National Advisory Board for the Institute for Healthcare Policy and Innovation at the University of Michigan, the Board of Directors of Big Brothers Big Sisters of Metropolitan Detroit, and on the Health and Medicine Committee of the National Academies of Science, Engineering and Medicine. She is an adjunct professor in the Department of Health Policy and Management in the University of Michigan School of Public Health.

Dr. Khaldun has received numerous awards including the 40 Under 40 Leaders in Minority Health Award by the National Minority Quality Forum, the de Beaumont Foundation 40 Under 40 Leaders in Public Health Award, and the George Washington University Dean's 950 Award. In 2020, she was named a Notable Woman in Health and Newsmaker of the Year by Crain's Detroit. Dr. Khaldun obtained her undergraduate degree from the University of Michigan, medical degree from the University of Pennsylvania, MPH in Health Policy from George Washington University, and completed residency in emergency medicine at SUNY Downstate Medical Center/Kings County Hospital in Brooklyn, N.Y., where she was elected chief resident in her final year. She practices emergency medicine part-time at Henry Ford Hospital in Detroit.

SITE QI HIGHLIGHT

Earlier this year we welcomed our new MEDIC Partners, Emergency Care Specialists (ECS), and they have hit the ground running with all things Quality Improvement. Each of the five ECS abstractors is championing a different MEDIC quality initiative. They create education materials for their Providers related to each MEDIC measure and share supplemental endorsed practice tools and guidelines.



Since introducing education specifically related to low-risk chest pain, they have seen a noticeable rise in chest pain safe discharge, especially when providers are documenting a HEART score. They have also started sending out regular measure-specific reports highlighting their top 25 performers with the goal of fostering friendly competition among Providers. We look forward to seeing where this great work takes them next!

Observation of MEDIC & CQI Work!



Elliott Brannon, an MD-PhD student at the University of Michigan, has spent the last nine months observing MEDIC and two other Collaborative Quality Initiatives (CQIs) as part of an ethnographic study to understand how people within CQIs carry out the work of co-developing and implementing statewide initiatives directed at health quality improvement. In addition to observing three CQIs for nine months, Elliott has conducted 50 interviews with coordinating center staff, physicians, data abstractors, and patients involved with CQIs.

He is now working on analyzing the data he has gathered and plans to explore the themes of quality improvement versus research, patient-centered care, and the roles of data abstractors. He hopes to defend his dissertation in March and will make his findings available to MEDIC once he is finished. Elliott appreciates all the time that folks at MEDIC have taken to help him with his research and hopes his work will highlight the importance of the work that CQIs are doing.

Dates to Remember:

- Tuesday, September 14, 2021
Pediatric Committee Call @ 8:00am
- Tuesday, September 21, 2021
Clinical Champion Call @ 8:00am
- Friday, October 1, 2021
Collaborative-Wide Meeting Via ZOOM WEBINAR LINK @ 9:30am
- Friday, October 22, 2021
Executive Committee Meeting Conference Call @ 9:00am
- Friday, December 3, 2021
Executive Committee Meeting Conference Call @ 9:00am
- Tuesday, January 11, 2022
Pediatric Committee Call @ 8:00 am
- Tuesday, January 25, 2022
Clinical Champion Call @ 8:00 am
- Friday, March 4, 2022
Collaborative Wide Meeting @ 10:00am, Lyon Meadows, Wixom, MI
- Friday, March 4, 2022
Executive Committee Meeting @ 10:00am Lyon Meadows, Wixom, MI
- Tuesday, May 3, 2022
Clinical Champion Call @ 8:00am
- Tuesday, May 17, 2022
Pediatric Committee Call @ 8:00am

Please contact **Christie Radden** (chrradde@med.umich.edu) for meeting invitations